

GET YOUR PHONE READY TO SELL:

HTC M8

Music, memories and money. Your entire life is right there on your phone, easily accessible with just a few swipes. With three simple steps, we'll help you transfer your valuable information and memories, erase data and get that old phone ready to sell.



Inspired by Outerwall™



REMOVE your data

Think of all the music you've collected on your phone over the years. All those thousands of pictures and videos, your favorite games, the apps you can't live without, not to mention your contacts and emails. You've got a lot of data on your phone. Let's talk about relocating it, so it's ready and waiting to be transferred to your new phone.

Backing up

Backing up your HTC M8 makes it possible to transfer your old data to your new phone

Before you start

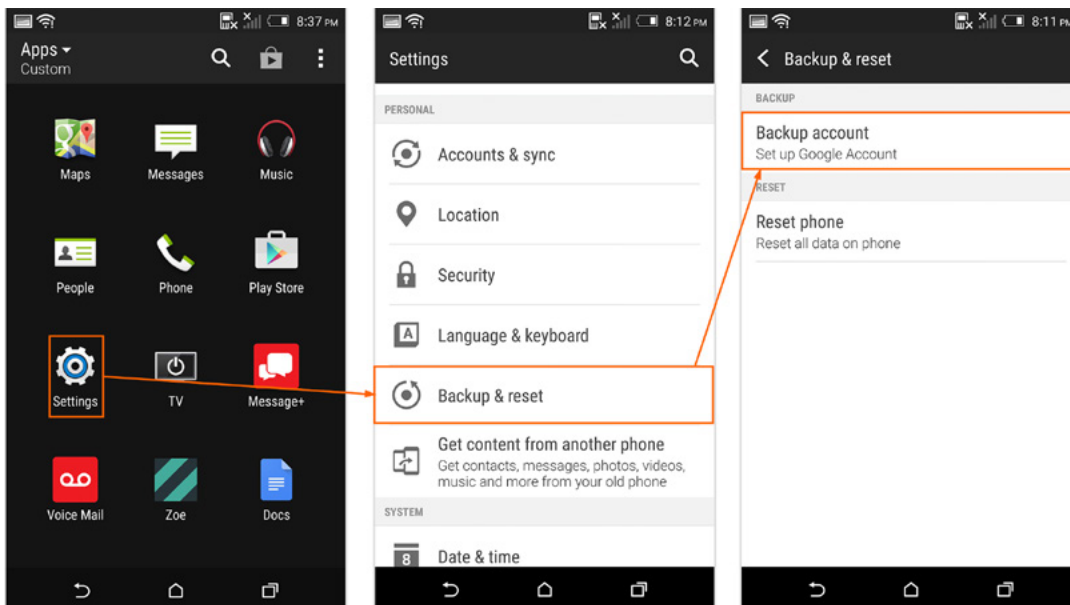
Make sure to save and close your files before copying them from your phone to your computer

Backing up to your computer

- Connect your phone to your computer using a USB cable
- On the pop-up that appears, select **Open device to view files**
- **Copy** the files you want to keep from your phone and **Paste** them on to your computer's hard drive
- Check your computer to make sure those files/folders were saved
- Disconnect your phone from the computer

Back up contacts to the cloud

- Connect to Wifi
- Select **Apps > Settings**
- Scroll to **Personal**, then tap **Backup and reset**
- Select **Backup account** then select the account you want to back up
- Select **Automatic backup** to back up contacts daily over Wifi
- Select **Back up now** to back up phone contacts to the cloud



Back up Media & Pictures

- Using a USB cable, connect your phone to the computer, then follow one of these steps depending on your computer:
 - Windows: An AutoPlay window will appear shortly after connecting to the computer. Select **Open device to view files**
 - Mac: Select **Virtual drive** on the desktop
- Drag and drop the desired file from the internal storage onto your computer
- After you've finished backing up the files you want to keep, follow one of these steps depending on your computer:
 - Windows: Select **Safely remove hardware** in the system tray in the lower right-hand corner of your computer desktop
 - Mac: Drag and drop **Virtual drive** icon into **Trash/Eject**
- Once the computer notifies you that it's safe, disconnect the USB cord from your computer and your phone

Remove accounts from your phone

It's time to get rid of any accounts you no longer use

- Go to **Settings > Accounts & sync > Account type**
- Select **■ ■ ■** next to the account you want to remove.
- If you're on **Account Settings**, tap **■ ■ ■**
- Select **Remove**

Good to know: Removing an account does not remove accounts and information from the online service itself. Some personal data may be retained by the third-party app after you have removed the account from your HTC M8.

RELEASE your phone from your carrier

Now that you've completed the important step of **backing up your data**, it's time to disconnect your phone and make sure your account is paid off.

Make the call

Call your carrier and disconnect service to your old HTC M8. Before you do, make sure:

- No time is left on your contract
- No fees will be charged if you cancel your account
- All bills have been paid

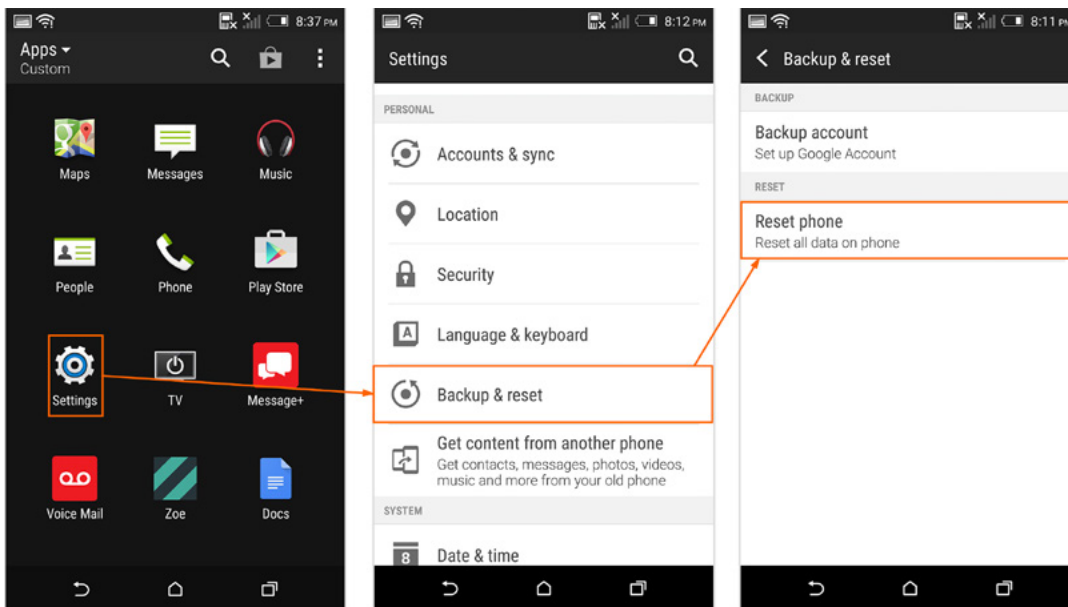
RESET your HTC M8

You're in the final stretch of getting your old HTC M8 ready to sell. You've **backed up all the data you want to keep** and **called your carrier to disconnect your old phone**. The last step is wiping the slate clean by resetting your old phone.

Ready. Set. Reset

Your phone's **Factory Data Reset** is a tool used to remove everything that was imported, added or installed on the phone. **Keep in mind: Everything will be deleted**, so before you start the reset process, make sure you've backed up all data you want to keep.

- Select **Apps > Settings**
- Scroll to **Personal**
- Select **Backup & reset**
- Update the following as desired:
 - **Back up my data (on/off)**
 - **Automatic restore (on/off)**
- Select **Reset phone**
- If screen lock is enabled, enter screen unlock information
- If you're ready to delete everything, select **Erase SD Card > OK**
- Review the warning messages and select **OK** to perform a master reset or **Cancel**



Charge your phone

This is the very last step to preparing your HTC M8 to sell

Congratulations! Your phone is now clean as a whistle (data-wise, anyway). You've taken the important steps to make sure your information stays with you, and all your photos, videos, apps and music are backed up and ready to be transferred to your new phone. Now you can sell that old phone with confidence.

Like the idea of making instant cash on your old phone? Go to an ecoATM® kiosk, where you can recycle it for cash on the spot. Charge your phone and find an ecoATM® kiosk location near you (ecoatm.com/locator).

For more information about how to REMOVE, RELEASE, and RESET your phone go to ecoatm.com/how-to-prepare/

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