

GET YOUR PHONE READY TO SELL:

LG G4

Music, memories and money. Your entire life is right there on your phone, easily accessible with just a few swipes. With three simple steps, we'll help you transfer your valuable information and memories, erase data and get that old phone ready to sell.



Inspired by Outerwall™



REMOVE your data

Think of all the music you've collected on your phone over the years. All those thousands of pictures and videos, your favorite games, the apps you can't live without, not to mention your contacts and emails. You've got a lot of data on your phone. Let's talk about relocating it, so it's ready and waiting to be transferred to your new phone.

Backing up

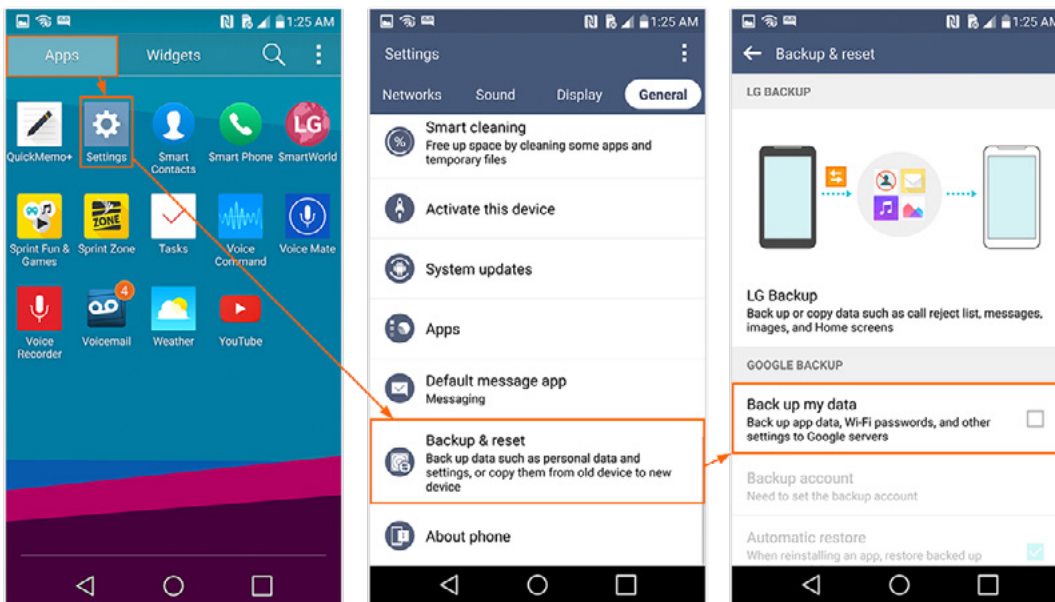
Backing up your LG G4 makes it possible to transfer your old data to your new phone.

Before you start

Make sure to save and close your files before copying them from your phone to your computer

Backing up your data

- Navigate to the **Home screen**
- Select **Apps > Settings > Backup & reset** (make sure that the check box is enabled)
- Select **Backup my data** (make sure that the check box is enabled)
- Select the items that you want to back up



RELEASE your phone from your carrier

Now that you've completed the important step of **backing up your data**, it's time to disconnect your phone and make sure your account is paid off.

Make the call

Call your carrier and disconnect service to your old LG G4. Before you do, make sure:

- No time is left on your contract
- No fees will be charged if you cancel your account
- All bills have been paid

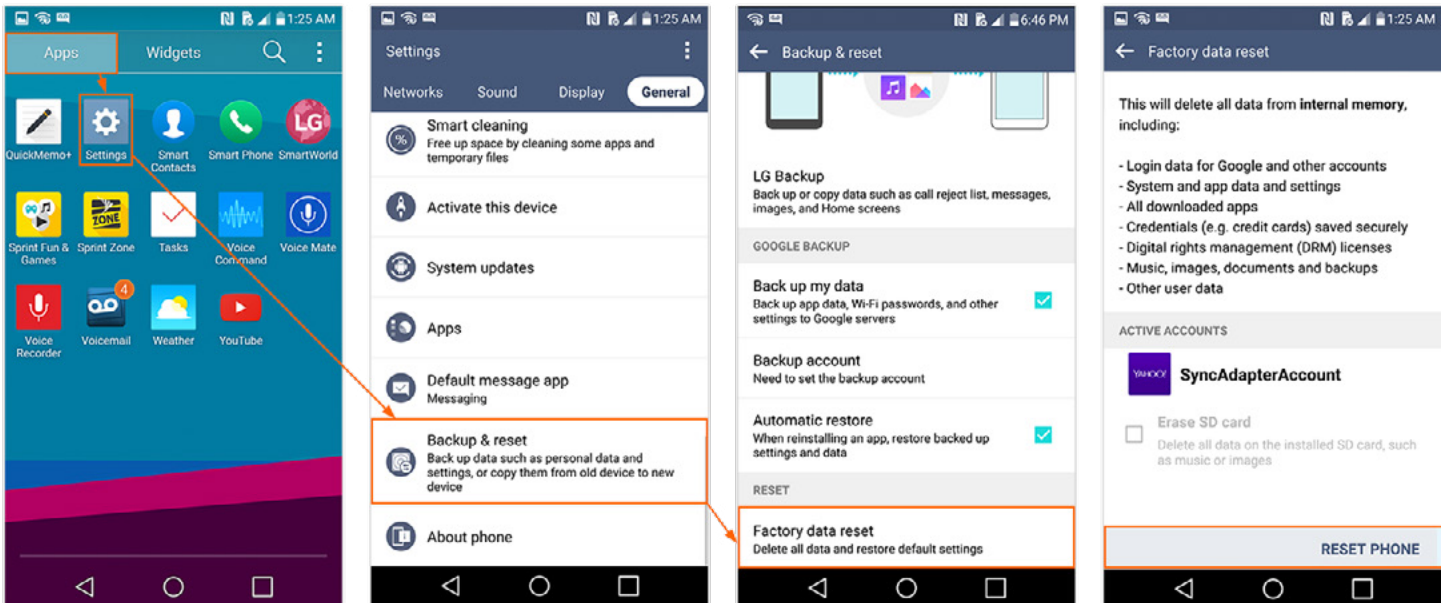
RESET your LG G4

You're in the final stretch of getting your old LG G4 ready to sell. You've **backed up all the data you want to keep** and **called your carrier to disconnect your old phone**. The last step is wiping the slate clean by resetting your old phone.

Ready. Set. Reset

Your phone's **Factory data reset** is a tool used to remove everything that was imported, added or installed on the device.¹ **Keep in mind: Everything will be deleted**, so before you start the reset process, make sure you've backed up all data you want to keep. When you're ready to begin, follow the steps below:

- Turn the phone off
- Hold down both the **Volume Down** and **Power** buttons on the back on the device
- Once you see the LG logo on the front of the device, release the **Power** button for just a second
- Press down on both the **Power** and **Volume Down** buttons at the same time
- Once the **Factory data reset** menu appears, use the **Volume Up /Down** buttons to select the appropriate option
- Use the **Power** button to confirm your selection
 - Select **Yes** to perform a master reset
 - Select **No** to cancel



Charge your phone

This is the very last step to preparing your LG G4 ready to sell

Congratulations! Your phone is now clean as a whistle (data-wise, anyway). You've taken the important steps to make sure your information stays with you, and all your photos, videos, apps and music are backed up and ready to be transferred to your new phone. Now you can sell that old phone with confidence.

Like the idea of making instant cash on your old phone? Go to an ecoATM® kiosk, where you can recycle it for cash on the spot. Charge your phone and find an ecoATM® kiosk location near you (ecoatm.com/locator)

For more information about how to REMOVE, RELEASE, and RESET your phone go to ecoatm.com/how-to-prepare/

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PDF Source: ecoATM.com/sell-my-lg/

Last updated August 31st, 2015

Online Sources: ¹ RAZR MAXX. (n.d.). Retrieved August 20, 2015, from https://motorola-mobility-en-hk.custhelp.com/app/answers/prod_answer_detail/a_id/82730/p/30,6720,8455

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